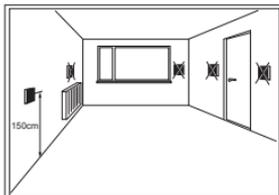


ATAG One



Installation manual

Welcome to ATAG One, the thermostat.



Placement

The thermostat may not be affected by sunlight, artificial light, heat or by widely varying air currents.

You have received a package which contains 1 or 2 boxes:

- Box 1:
 - ATAG One thermostat
 - Base plate
 - Battery
 - Screws and plugs
 - Manual for the Installer
 - Manual for the User
 - Safety and Warranty Document
- Box 2*:
 - ATAG BCU boiler connection unit
 - Mounting and connection materials
 - A connection scheme

* Box 2 can be optional.



Do you install ATAG One for the first time?

- a First create an installers account.

Go to portal.atag-one.com

Select REGISTER and fill out the questionnaire.

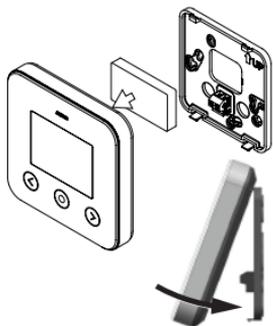
NOTE: Choose Installer at Account type

- b Download One-app on your smart phone and/or tablet.
Go to Playstore/Appstore and search for: atag one.



Watch the instructions video on Youtube.

Proceed at position 1 when you already have an installer account and downloaded One-app.



1. Install ATAG One:
 - Screw the base plate of the ATAG One against the wall (at the place of the old thermostat).
 - Turn off the power supply to the boiler.
 - Connect the ATAG One to the boiler. When necessary: see the connection scheme of the BCU for connecting the power supply and thermostat cables.
 - Place the battery in ATAG One. Hook and click the ATAG One to the base plate and switch on the power supply to the boiler.



2. ATAG One thermostat:

At first start:

Select your language and follow all steps until **CONFIGURE** and select: **Yes***.

(In case ATAG One is already connected and you want to leave or check the P-number and installer data: Go to **SETTINGS** and select **RECONFIGURE: YES**).
(From SW/R43: Go to **SETTINGS/CONFIGURATION/WIFI-RECONFIGURATION**)



*In case you select **NO** a few steps have to be done to adjust time and date. The ATAG One is not connected to the Wi-Fi network and will function offline as a room thermostat.

3. Start One-app.

- Enter the email address and the password of your installer account.
- Press LOGIN





4. Go to **SETTINGS-WIFI** of your smart phone/tablet. Select ATAG One XXXXX and wait until the check mark is displayed.

5. Return to **One-app**:

- Press **SEARCH**;
- Select: "ONE xx-xx-xxx-xxx" (xxxxxx is the serie number of the **One** thermostat)
- Press **CONNECT**

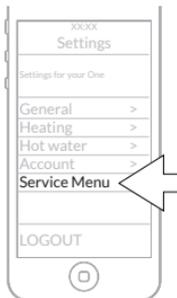
6. The blue button on the **One** thermostat will light up and ask for confirmation.

- Press the blue button to confirm the prompt on the screen;



7. Go to **Settings** (**≡**) on **One-app**

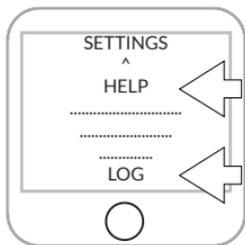
- Press **Service Menu**
- Press **Set the P-number** to check or to enter the P-number of the connected boiler.
- Press **SEND CONTACT INFO** to leave behind the contact information of your company (This is the company name and phone number you already entered when you created your account in the portal):



- Press **LOGOUT** and close the **One-app**.

- Press the blue button on the **One** thermostat: 'Configuration cancelled. Retry?'

- Select NO
- Press the blue button again to return to the default readout screen.



Check the ATAG One thermostat if all data are available and everything is working:

- Go to SETTINGS
- Go to Log
(From SW/R43: Go to SETTINGS/INFORMATION/SYSTEM)
At P-# the (entered) P-number of the boiler should be visible.
At HELP you will find your company name and phone number. (From SW/R43: Go to SETTINGS/INFORMATION/SUPPORT)



- Set the thermostat back to the default readout by selecting BACK.

Battery replacement

The battery is situated on the back side of the ATAG One. When necessary the battery can be replaced. Following the instructions below:



1. Pull the ATAG One at the bottom towards you and lift it from its hooks of the base plate. (NOTE: Do not pull straight towards from the wall. This will damage the base plate!)
2. The battery is on the back side of the ATAG One. Place your finger in the half round spacing, press the clamp to the outside and lift the battery from its place.
3. Place the new battery under an angle in its spacing and slide it in its place by clicking it into the clamp.

Watch the instructions video on Youtube:



atagheating.co.uk

